



NO-HASSLE 365 DAY Merchandise Return Form

Cheap Joe's wants you to be 100% satisfied with the service and merchandise that you receive from us. If you are unhappy with any of the products you receive from us, please feel free to return the item(s) within 365 days. **If there is any problem with your order, (you have a damaged, incorrect, or defective item) please e-mail us at: info@cheapjoes.com or call one of our customer service representatives.**

* Required Information

* Customer Name: _____ * Order # _____

• **Best Form of Contact** (email/cell #/work #): _____ • **Best Time to Contact:** _____

• What are you returning?

SKU	Quantity	Description	Page

• Reason for return; please check one:

☐ Changed Mind ☐ Defective Merchandise * ☐ Incorrect * ☐ Damaged * ☐ Other (Please explain below)

* Defective, Incorrect or Damaged: Please call customer service at 1-800-227-2788 before returning.

• To better serve you, please provide a brief explanation for the return:

• What action would you like us to take?

☐ In House Credit ☐ Exchange ¹ ☐ Send Check ☐ Credit my MC/Visa/Discover/AMEX used on original order.

¹ Return shipping is the responsibility of the customer. Returns will be credited in the amount of the merchandise total. Books and DVD's are subject to a 20% restock fee. If you would like to exchange for different merchandise, please fill out the form below. A flat rate shipping charge of \$9.99 will be charged on exchange orders (US 48 only. Excludes drop ship and truck ship items).

Charge any price difference/shipping to my MC/Visa/Discover/AMEX. _____ Exp. _____

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